



Mahatma Gandhi Vidyamandir's
Karmaveer Bhausaheb Hiray Dental College & Hospital
Panchavati Nashik, 422003



SELF STUDY REPORT CYCLE - 1



Criterion 5- Student Support and Progression

Key Indicator – 5.1 Student Support

- 5.1.5. The Institution has a transparent mechanism for timely redressal of student grievances / prevention of sexual harassment / prevention of ragging**
- Q_nM**



Mahatma Gandhi Vidyamandir's
Karmaveer Bhausaheb Hiray Dental College & Hospital
Panchavati, Nashik-422003

CIRCULAR/WEB LINK/COMMITTEE REPORT JUSTIFYING THE OBJECTIVE OF THE METRIC

INDEX

SR.NO.	CONTENT	PAGE NO.
➤	STUDENT GRIEVANCE REDRESSAL COMMITTEE ACTION TAKEN REPORT OF LAST FIVE YEAR	
1	STUDENT GRIEVANCE COMMITTEE 2022 - 23	3-4
2	STUDENT GRIEVANCE COMMITTEE 2021 – 22	5-6
3	STUDENT GRIEVANCE COMMITTEE 2020 - 21	7-8
4	STUDENT GRIEVANCE COMMITTEE 2019 - 20	9-10
5	STUDENT GRIEVANCE COMMITTEE 2018 - 19	11-12
➤	ANTI RAGGING COMMITTEE ANNUAL REPORT OF LAST FIVE YEAR	
1	ANTI RAGGING ANNUAL REPORT	14-18
➤	INTERNAL COMPLAINTS/VISHAKHA COMMITTEE ANNUAL REPORT OF LAST FIVE YEAR	
1	VISHAKHA COMMITTEE ANNUAL REPORT	20-24
➤	OBJECTIVE OF THE COMMITTEES	
1	STUDENT GRIEVANCE REDRESSAL	26-28
2	ANTI RAGGING	
3	INTERNAL COMPLAINTS / VISHAKHA	

4.CIRCULAR/WEB- LINK/COMMITTEE REPORT JUSTIFYING THE OBJECTIVE OF THE METRIC

STUDENT GRIEVANCE REDRESSAL COMMITTEE ACTION TAKEN REPORT



Mahatma Gandhi Vidyamandir's
Karmaveer Bhausaheb Hiray Dental College & Hospital
 Panchavati, Nashik-422003

Student Grievance Committee

2022 - 23

Sr. No.	Complaint	Student's Batch & Year	Date	Complaint to whom	Action Taken	Outcome
1	Repairing of Bathroom Doors	II BDS	12/08/2022	Member	Warden was instructed	Got it repaired immediately
2	Water cooler on ground floor was not working	III BDS	05/09/2022	Member	Informed to maintenance	Water cooler on ground floor was repaired
3	Repairing of window	III BDS	12/10/2022	Member	Warden was instructed	Got it repaired immediately
4	Repairing of the door latch	II BDS	21/11/2022	Member	Warden was instructed	Got it repaired
5	Repairing of window panel	II BDS	07/12/2022	Member	Warden was instructed	Got it repaired
6	Broken switch boards	III BDS	09/01/2023	Member	Informed to maintenance dept	Got it repaired immediately
7	Repairing of hot water supply	II BDS	28/02/2023	Member	Informed maintenance dept.	Hot water supply was started
8	Leakage of tap for hot water	I BDS	11/03/2023	Member	Informed maintenance dept.	Leakage was repaired
9	Repairing Of Fans	II BDS	12/04/2023	Member	Warden was instructed	Got it repaired

10	Repairing of tube light	I BDS	05/05/2023	Member	Warden was instructed to get it done immediately	Got it repaired
11	About insufficient water supply	II BDS	07/06/2023	Member	Warden was instructed	Water supply was started
12	Hostel toilets not cleaned properly	III BDS	11/07/2023	Member	Warden was instructed to examine	Toilets were cleaned on regularly

Dr. Pradeep G.L.
Principal

Dr. Pradeep G. L.
PRINCIPAL

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Karmaveer Bhausaheb Hiray Dental College & Hospital
 Panchavati, Nashik-422003

Student Grievance Committee

2021 - 22

Sr. No	Complaint	Student's Batch & Year	Date	Complaint to whom	Action Taken	Outcome
1	Repairing of the door latch	II BDS	24/08/2021	Member	Warden was instructed	Got it repaired immediately
2	Leakage in Laboratory sink	II BDS	21/09/2021	Member	Maintenance dept. was instructed	Got it repaired immediately
3	Repairing of bath-room floor	III BDS	01/10/2021	Member	Warden was instructed	Got it repaired immediately
4	Repairing of the door	II BDS	01/11/2021	Member	Warden was instructed	Got it repaired immediately
5	Repair of hot water supply	I BDS	06/12/2021	Member	Warden was instructed	Got it repaired
6	Repairing the staircase	I BDS	03/01/2022	Member	Maintenance dept. was instructed	Got it repaired
7	Repairing of window in Lecture Hall No.101	II BDS	07/02/2022	Member	Maintenance dept. was instructed	Got it repaired
8	Fans Not Working	I BDS	21/03/2022	Member	Maintenance dept. was instructed	Got it repaired

9	Repair of water cooler	III BDS	11/04/2022	Member	Warden was instructed	Got it repaired
10	Repairing of window panel	II BDS	09/05/2022	Member	Warden was instructed	Got it repaired immediately
11	Leakage in mess	II BDS	28/06/2022	Member	Warden was instructed	Got it repaired immediately
12	Repairing of hot water supply	III BDS	11/07/2022	Member	Warden was instructed	Got it repaired immediately

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Dr. Meenal Gulve
Principal

Sr. No.	Complaint	Student's Batch & Year	Date	Category	Action Taken	Remarks
1	Repairing of the door latch	II BDS	28/04/2021	Member	Warden was instructed	Got it repaired
2	Leakage in Laboratory sink	II BDS	11/06/2021	Member	Warden was instructed	Got it repaired immediately
3	Repairing of leak-down floor	III BDS	06/10/2021	Member	Warden was instructed	Got it repaired immediately
4	Repairing of the door	II BDS	06/11/2021	Member	Warden was instructed	Got it repaired immediately
5	Repair of hot water supply	I BDS	18/12/2021	Member	Warden was instructed	Got it repaired
6	Repairing the staircase	I BDS	03/01/2022	Member	Maintenance dept. was instructed	Got it repaired
7	Repairing of window in Lecture Hall no.101	II BDS	07/02/2022	Member	Maintenance dept. was instructed	Got it repaired
8	Fans Not Working	I BDS	21/03/2022	Member	Maintenance dept. was instructed	Got it repaired




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Student Grievance Committee

2020 - 21

Sr. No.	Complaint	Student's Batch & Year	Date	Complaint to whom	Action Taken	Outcome
1	Repairing of the door latch	II BDS	08/08/2020	Member	Warden was instructed	Got it repaired immediately
2	Repairing of door latch	I BDS	09/09/2020	Member	Warden was instructed	Got it repaired immediately
3	Regarding the repairing of door	II BDS	13/10/2020	Member	Warden was instructed	Got it repaired
4	Regarding the repairing of leakage of tap	III BDS	27/11/2020	Member	Warden was instructed	Got it repaired
5	Regarding the repairing of the tube light	II BDS	12/12/2020	Member	Warden was instructed	Got it repaired
6	Regarding repairing of window	II BDS	08/01/2021	Member	Warden was instructed	Got it repaired
7	Regarding repairing of door latch in college	I BDS	22/02/2021	Member	Warden was instructed	Got it repaired
8	Regarding repairing of door latch	II BDS	10/03/2021	Member	Warden was instructed	Got it repaired
9	Non-working of Solar water heater in Boys Hostel	II BDS	09/04/2021	Member	Maintenance Dept was informed	Solar water heater was repaired

10	Breakfast not available at 8.00 am	III BDS	07/05/2021	Member	Mess contractor was instructed	Good quality food was served at proper time
11	Leakage of tap in Ladies toilet on ground floor in college	II BDS	11/06/2021	Member	Maintenance Dept was informed	Tap was repaired immediately
12	Electric switch board of common passage in Ladies hostel	I BDS	29/07/2021	Member	Warden was instructed	Got it repaired


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Student Grievance Committee

2019-20.

Sr. No.	Complaint	Student's Batch & Year	Date	Complaint to whom	Action Taken	Outcome
1	Regarding the repairing of leakage of tap	II BDS	07/06/2019	Member	Maintenance Dept was informed	Leakage was repaired
2	Nonworking of Tube light in passage	Final BDS	04/07/2019	Member	Warden was instructed to get it repaired	Tube light was repaired immediately
3	Non working fan	II BDS	08/08/2019	Member	Warden was instructed to get it repaired	Fan was repaired
4	Leakage of solar water tap	III BDS	05/09/2019	Member	Maintenance Dept was informed	Leakage was repaired
5	Repairing of door latch	II BDS	03/10/2019	Member	Warden was instructed to get it repaired	Door latch was repaired
6	Non working electric switch board	I BDS	07/11/2019	Member	Maintenance Dept was informed	Electric switch was repaired
7	Nonworking of Tube light in passage	Final BDS	05/12/2019	Member	Warden was instructed to get it repaired	Tube light was repaired immediately
8	Non working solar water tap	III BDS	02/01/2020	Member	Maintenance Dept was informed	Solar water tap was repaired
9	Regarding the repairing of fan in	Final BDS	08/02/2020	Member	Maintenance Dept was	Fan was repaired

	ladies hostel				informed	
10	Library to be kept open till 9.00 pm	III BDS	05/03/2020	Member	Principal's permission was taken	Library was kept open till 9.00 pm

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Dr. Meenal Gulve
Principal

Sr. No.	Complaint	Student's Batch & Year	Date	Complaint in whom	Action Taken	Outcome
1	Regarding the repairing of leakage of tap	II BDS	02/03/2019	Member	Maintenance Dept was informed	Leakage was repaired
2	Nonworking of Tube light in passage	Final BDS	04/07/2019	Member	Warden was instructed to get it repaired	Tube light was repaired same day
3	Non working fan	II BDS	05/08/2019	Member	Warden was instructed to get it repaired	Fan was repaired
4	Leakage of solar water tap	III BDS	05/09/2019	Member	Maintenance Dept was informed	Leakage was repaired
5	Repairing of door latch	II BDS	03/10/2019	Member	Warden was instructed to get it repaired	Door latch was repaired
6	Non working electric switch board	I BDS	07/11/2019	Member	Maintenance Dept was informed	Electric switch was repaired
7	Nonworking of Tube light in passage	Final BDS	05/12/2019	Member	Warden was instructed to get it repaired	Tube light was repaired immediately
8	Non working solar water tap	III BDS	02/01/2020	Member	Maintenance Dept was informed	Solar water tap was repaired
9	Regarding the repairing of fan in	Final BDS	08/02/2020	Member	Maintenance Dept was	Fan was repaired



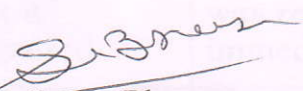
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Panchavati, Nashik-422003

Student Grievance Committee

2018-19.

Sr. No.	Complaint	Student's Batch	Date	Complainant to whom	Action Taken	Outcome
1	Hostel passage not cleaned regularly	II BDS	07/06/2018	Member	Warden was instructed to get it cleaned regularly	Now the passage is maintained clean
2	Non working of Aquaguard in Ladies hostel	I BDS	05/07/2018	Member	Maintenance Dept was informed	Aquaguard was repaired immediately
3	Nonworking of Tube light in passage	II BDS	02/08/2018	Member	Warden was instructed to get it repaired	Tube light was repaired immediately
4	Non working fan regulator	I BDS	06/09/2018	Member	Warden was instructed to get it repaired	Fan regulator was repaired immediately
5	Non working solar water tap	III BDS	04/10/2018	Member	Maintenance Dept was informed	Solar Water tap was repaired immediately
6	Non working electric switch board	Final BDS	01/11/2018	Member	Maintenance Dept was informed	Electric switch board was repaired immediately

7	Leakage of water tap	III BDS	06/12/2018	Member	Maintenance Dept was informed	Water tap was repaired immediately
8	Regarding the repairing of door	II BDS	03/01/2019	Member	Maintenance Dept was informed	Door was repaired
9	Regarding nonworking of Tube light in room	I BDS	07/02/2019	Member	Warden was instructed	Tube light in room was repaired
10	Regarding the repairing of leakage of tap	Final BDS	01/03/2019	Member	Maintenance Dept was informed	Leakage was repaired
11	Non working of Aquaguard in Ladies hostel	II BDS	05/04/2019	Member	Maintenance Dept was informed	Aquaguard was repaired
12	Regarding the repairing of fan in ladies hostel	I BDS	03/05/2019	Member	Maintenance Dept was informed	Fan was repaired

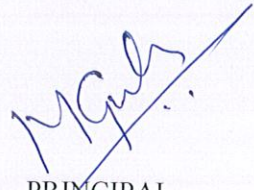

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ANTI RAGGING COMMITTEE ANNUAL REPORT OF LAST FIVE YEAR



ANTI RAGGING ANNUAL REPORT 2022-23

- Conduct Anti-ragging workshop in the first month after admission of first year, for new student under the guidance of member of Dental Council for awareness about ragging.
- Taking Undertaking forms from student & staff yearly.
- All student & parents should submit online Anti-ragging forms and submit copy to the college.
- Proforma of DCI against Anti-ragging in educational institution submitted to DCI.
- Details of Anti-ragging activity submitted MUHS in every academic year.
- Regular visits of Anti-ragging squad to Girls and Boys hostels and submit squad reports to Anti-ragging committee.
- Displayed Anti-ragging flow chart all over campus.
- **No ragging cases reported in academic year 2022-23.**


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ANTI RAGGING ANNUAL REPORT 2021-22

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- Regular visits of Anti-ragging squad to Girls and Boys hostels and submit squad reports to Anti-ragging committee.
- Displayed Anti-ragging flow chart all over campus.
- **No ragging cases reported in academic year 2019-20.**

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ANTI RAGGING ANNUAL REPORT 2018-19

- Conduct Anti-ragging workshop in the first month after admission of first year, for new student under the guidance of member of Dental Council for awareness about ragging.
- Taking Undertaking forms from student & staff yearly.
- All student & parents should submit online Anti-ragging forms and submit copy to the college.
- Proforma of DCI against Anti-ragging in educational institution submitted to DCI.
- Details of Anti-ragging activity submitted MUHS in every academic year.
- Regular visits of Anti-ragging squad to Girls and Boys hostels and submit squad reports to Anti-ragging committee.
- Displayed Anti-ragging flow chart all over campus.
- **No ragging cases reported in academic year 2018-19.**


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INTERNAL COMPLAINTS/VISHAKHA COMMITTEE ANNUAL REPORT OF LAST FIVE YEAR



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VISHAKHA COMMITTEE ANNUAL REPORT 2022-23

- During orientation program students were informed about the presence of committee.
- There were eight program conducted during academic year 2022-23.
- Complaint was box opened every month.
- No cases of sexual harassment were reported in academic year 2022-23.

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VISHAKHA COMMITTEE ANNUAL REPORT 2021-22

- During orientation program students were informed about the presence of committee.
- There were eight program conducted during academic year 2021-22.
- Complaint box was opened every month.
- No cases of sexual harassment were reported in academic year 2021-22.

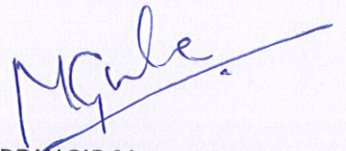
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Panchavati, Nashik-422003

VISHAKHA COMMITTEE ANNUAL REPORT 2020-21

- During orientation program students were informed about the presence of committee.
- There were eight program conducted during academic year 2020-21.
- Complaint box was opened every month.
- No cases of sexual harassment were reported in academic year 2020-21.


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VISHAKHA COMMITTEE ANNUAL REPORT 2019-20

- During orientation program students were informed about the presence of committee.
- There were nine program conducted during academic year 2019-20.
- Complaint box was opened every month.
- No cases of sexual harassment were reported in academic year 2019-20.

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VISHAKHA COMMITTEE ANNUAL REPORT 2018-19

- During orientation program students were informed about the presence of committee.
- There were five programs conducted during academic year 2018-19.
- Complaint box was opened every month.
- No cases of sexual harassment were reported in academic year 2018-19.


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Objective of The Committees

1. Student Grievance Redressal
2. Anti Ragging
3. Internal Complaints /Vishakha



Objectives of various committees

Anti-ragging committee

- To aware the students of dehumanizing effect of ragging inherent in its perversity.
- To keep a continuous watch and vigil over ragging so as to prevent its occurrence and recurrence.
- To educate the students on the ill-effects of ragging and the consequences, including legal consequences of indulging in ragging. To conduct awareness programmes on the menace of ragging, its impact, consequences and redressal mechanism available.
- To prohibit any act which causes, or is likely to cause any physical, psychological or physiological harm of apprehension or shame or embarrassment to a student.

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INTERNAL COMPLAINTS COMMITTEE

- To ensure the implementation of the policy in letter and spirit through proper reporting of the complaints and their follow-up procedures.
- Role - Recommend appropriate punitive action against the guilty party to the Management. sayings, Forcible physical touch or molestation and ▪ Physical confinement against one's will and any other act likely to violate one's privacy. The Committee shall meet as often as may be needed and appropriate.
- To prevent discrimination and sexual harassment against girls by promoting gender amity among students and employees.
- To treat sexual harassment as a misconduct and initiate punitive actions for such misconduct. To assist the aggrieved woman to place the complaint. To safe guard the one who is victimized.
- The major functions of the Internal Complaints Committee involve implementing the Policy relating to the prevention of sexual harassment, resolving complaints by the aggrieved and recommending actions to be taken by the employer.

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STUDENT GRIEVANCE REDRESSAL COMMITTEE

- The Grievance Committee's primary purpose is to review a complaint that has not been resolved at the staff or administrative levels and to provide mediation when appropriate.
- It is to deal with the complex situations in a tactful manner to lessen the condition felt to be oppressive or dissatisfied. Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- The Grievance Redressal Cell (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non- academic matter within the campus through the online and grievance/ suggestion box.
- The functions of the Committee are to look into the complaints lodged by any student, and judge its merit. The Grievance Redressal Committee is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the Grievance Redressal Committee members in person.
- Students grievance redressal system provides a fair and speedy means of grievance handling. Save time of aggrieved person and cell members. Students, parents, teachers and other non-teaching staff can lodge complaints in a discreet manner. Greater confidentiality and transparency in grievance dealing procedure.

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